

Version 1.0, effective 30 September 2005

APPLICABLE FORMS

ARLHC's response to an Access Request shall be in the form of dispatch of any one of the following forms to an Access Seeker within ten (10) Business Days of receiving the Access Request.

Form AR1

Date :

To : [Access Seeker]

ACCEPTANCE OF YOUR ACCESS REQUEST

We hereby acknowledge receipt of your Access Request dated _____ and your signifying acceptance of the terms and conditions of the Access Reference Document, we are pleased to inform you that ARL HomeComm Sdn Bhd ("ARLHC") hereby accepts your Access Request.

Accordingly, we hereby provide you with the following details:

The Network Facilities and Network Services defined in the Access List which ARLHC provides to Access Seekers are :

- (a) Interconnect Link Service;
- (b) Private Circuit Completion Service;
- (c) Domestic Network Transmission Service;
- (d) Infrastructure Sharing;
- (e) Network Colocation Service;
- (f) Internet Interconnection Service;
- (g) Broadcasting Transmission Service;

[ARLHC to insert the relevant information in accordance with Section 2.4(a) of ARLHC's ARD]

Thank You.

.....
[Authorised Signatory of ARLHC sign here]

.....
[Acknowledged receipt by Authorised Signatory of Access Seeker]

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Form AR2

Date :

To : [Access Seeker]

REQUEST FOR FURTHER INFORMATION

We hereby acknowledge receipt of your Access Request dated _____ and your signifying acceptance of the terms and conditions of the Access Reference Document.

Further to your request we hereby write to inform you that we require further information as stated below to be fully and completely furnished to us within ten (10) Business Days from the date of this Form AR2.

1. Further information required:
[ARLHC to insert details here]
2. Please acknowledge that subsequent to our receipt of the further information submitted by you, ARLHC reserves the right absolutely to accept or reject your request for network facilities or network services. ARLHC shall inform you of our decision within ten (10) Business Days from the date of receipt of the further information from you.
3. ARLHC may make more than one request as required for further information by issuing to you further Form AR2s in the event ARLHC determines at its sole discretion that your first submission is not satisfactory.
4. In the event you fail to provide the further information requested within the stipulated ten (10) Business Days, you shall be deemed to have revoked your Access Request upon the expiry of the time frame. Nevertheless such revocation shall be without prejudice to your right to submit a fresh Access Request.

Thank You.

.....
[Authorised Signatory of ARLHC sign here]

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[Acknowledged receipt by Authorised Signatory of Access Seeker]

Version 1.0, effective 30 September 2005

Form AR3

Date :

To : [Access Seeker]

ACCEPTANCE OF REQUEST TO NEGOTIATE

We hereby acknowledge receipt of your Access Request dated _____ and your request to negotiate on specific terms and conditions of the ARLHC Sample Access Agreement.

We write to advise you that ARLHC is willing to enter into such negotiations with you. You are therefore requested to provide us with the information as set out in paragraph (b) below, pursuant to the requirements of the MSA.

(a) ARLHC's Nominated Personnel :

Name and Designation of ARLHC's negotiation team :

(i) Team leader _____

(ii) Member _____

(iii) Member _____

Telephone Number : _____

Fax Number : _____

Dates Available : 1. _____ 2. _____ 3. _____

(c) Request for Information from Access Seeker

ARLHC requests that you provide the following information for the purposes of the negotiation:

(i) Specific Clauses in the Sample Access Agreement which you wish to negotiate.

(ii) [ARLHC insert other]

(c) Negotiations shall commence on [insert date and time] at [insert venue].

Thank You.

.....
[Authorised Signatory of ARLHC sign here]

.....
[Acknowledged receipt by Authorised Signatory of Access Seeker]

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Form AR4

Date :

To : [Access Seeker]

REJECTION OF ACCESS REQUEST

We hereby acknowledge receipt of your Access Request dated _____ .

Further to your request we hereby write to inform you that your request is hereby rejected on the following grounds.

(a) Grounds for rejection of your Access Request :

[ARLHC to insert the grounds for rejection]

Notwithstanding the above please designate an authorised representative to meet with our representative [ARLHC insert name] to discuss the aforesaid rejection on [insert date and time] at our premises at [insert address]

Please take note that :

- (i) In the event you fail to attend the said meeting on the designated date and time, you shall be deemed to have unconditionally accepted the reasons for rejection of your Access Request;
- (ii) In the event you fail to attend the said meeting on the designated date and time, or if the matter is not resolved (either at the said meeting or any other or further meetings) then either party may initiate the Dispute Resolutions Procedures set out in ARLHC's Access Reference Document in order to determine the reasonableness or unreasonableness of the rejection.
- (iii) Pending the dispute resolution process, ARLHC is not obliged to provide any services to you.

Thank You.

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[Authorised Signatory of ARLHC sign here]

.....
[Acknowledged receipt by Authorised Signatory of Access Seeker]